

Privacy Policy

Collected Information:

We receive, collect and store any information you enter on our website or provide us in any other manner including personally identifiable information such as name, email and address, payment details, comments, feedback, product reviews, recommendations, and personal profile.

Method of Collection:

Information is collected through the use of our contact form on our website, over the phone, or in person.

Usage:

Your information is intended for PointeNet's use only in regards to billing and contact purposes including marketing promotions.

Sharing:

We don't and won't sell your information for profit. Period.

However, PointeNet is required to discloses contact information such as name, address, and phone number to our Bandwidth Provider in order to render services to consumer.

Storage:

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

In regards to payment information. We do not collect or store payment information by or through our website. We only store payment information for recurring transaction upon **signed consent** through the use service agreement or recurring payment forms.

Communication:

We may use the contact information you provide via our contact form to provide customer service, notify you regarding your service, to troubleshoot service concerns including site survey requests and installation scheduling, to resolve a dispute, to collect fees or monies owed for services rendered, to poll your opinions through surveys or questionnaires, to send updates about our company, including email marketing campaigns, promotions, or as otherwise necessary to contact you to enforce our User Agreement, applicable national

RUNDOWN

- The use of our contact inform implies consent.
- The info you share is for the purpose of conducting PointeNet business.
- We don't and won't sell your information for profit. Period.
- We do not collect or store payment information through our website.
- We reserve the right to modify this privacy policy at any time.
- You have the right to contact us to modify your information, or opt out of marketing campaigns.



laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

Consent:

In regards to the website, we practice implied consent. The use of the contact form implies consent to collect, store, and use in the course of PointeNet business.

However, if you wish not to receive Email Marketing campaigns or other updates use the unsubscribe link in the email or call the office 402-614-7053 to have your email removed from the list.

Alternately, you can change contact or payment information via a phone call to 402-614-7053 or in writing through us mail to P O Box 541065 Omaha NE 68154 or email <u>billing.pointenet@gmail.com</u>. In regards to recurring payment, if you wish not continue do to a cancellation please submit 30-days written notice of cancellation.

Privacy policy updates:

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Disclosures:

Third-party services, such as Google Analytics or other applications offered through the Wix App Market, may place cookies or utilize other tracking technologies through Wix's services, and may have their own policies regarding how they collect and store information. As these are external services, such practices are not covered by the Wix Privacy Policy, which in turn extends to end user customers.